

Need to Know Before Travel Booking

1. All price are subject to change – within minutes – until the deposit/payment is received and processed by the supplier (your payment actually goes directly to the supplier, not me and not my agency).
2. Availability can change – within minutes—during high season, availability may be there, but be gone by the time your vacation request is submitted. I NEVER engage in high-pressure sales, and fully believe that you should take time to consider how you spend your vacation dollars, but I cannot guarantee that from one day to the next a property will be available.
3. Your vacation is booked with a supplier whether it is a hotel only (booked directly with the hotel) or a package. Your money is paid directly to that supplier – when you complete our “payment” form, that is only giving me permission to give your payment information to the supplier – it is not an actual payment.
4. When I quote a vacation package, you have the option to purchase travel protection through the supplier – either cash back/refund or travel credit. We often find that a 3rd party insurer (which I can also send you a quote) is a better value for your money. The initial quote will usually include TRAVEL CREDIT insurance/travel protection. This means that once payment (in any amount) is sent to the supplier you will receive the amount available as a travel credit --- not as a refund to your credit card. Please read the insurance information prior to purchase.
5. With most travel protection, once purchased it is **nonrefundable**. There are a very few exceptions to this, but the rule is, it is nonrefundable.
6. Because airlines give credit when a flight is cancelled, you will not receive a refund for this part of your expense regardless of the travel protection purchased. Airline credits must be used within one year. Every airline has its own cancellation/credit policies. American Airlines, for example, requires you to use the credit within one year of purchase date (if you purchase early, then cancel your flight, you have a short time to use your credit). American also requires you to book your flight through the supplier. Some suppliers only book international trips, so that credit would have to be used on an international trip.
7. I am not an insurance agent and am, therefore, by law, not permitted to advise you on insurance coverages. If you have questions, I will provide you with a number for the travel protection agency. I can give you the exact information from their general coverage document as well as their “overview” of the travel protection, but if you have a specific question, it will have to be answered by the insurance agency.
8. I will, often, give you add-on options. These are items that I believe will enhance your vacation experience, they are provided so that you can decide if the value is worth the cost.